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EasyLink API forums are moving to OpenText EasyLink forums

OpenText is pleased to announce that on **May 29, 2018**, the EasyLink API forums—previously accessed through the [EasyLink Services website](#)—will relocate to the [OpenText EasyLink forums](#). The current EasyLink forums will not be accessible between the hours of 10:00 A.M. - 2:00 P.M. EST on May 29. After May 29, the EasyLink API forums will be accessible from the OpenText EasyLink forums.

Getting started

After May 29, you may access the EasyLink forums [here](#).

Existing member accounts and all previous forum posts will be automatically migrated over to the new forums. If you are an existing OpenText customer, you may log onto the [EasyLink forums](#) using your current OpenText EasyLink API forum user ID and password.

If you do not already have a Connect account, you will need to set up an account with a new username and password to access the new forum. Please go [here](#) to set up a new account. For more information about creating an OpenText Connect account, please read our [Accounts and Access FAQ](#). Once you have received your account and password details, please log on to the [EasyLink forums](#).

OpenText forums

On May 29, you will have access to the EasyLink forums. As an active forum member, it's important to share information about yourself with others. Click on your username located at the top right of the webpage in the menu bar to add your picture and share information about yourself.

Set your notification and online preferences by clicking the gear icon to select **Preferences**. Your general notification preferences are turned on by default.

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[Categories](#) [Discussions](#) [Activity](#) [Best Of...](#)

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Notification Preferences

General

Notification	Email	Popup
Notify me when people write on my wall.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Notify me when people reply to my wall comments.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Notify me when people comment on my discussions.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Notify me when people comment on my bookmarked discussions.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Notify me when people mention me.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Notify me when people comment on discussions I've participated in.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Category Notifications

You can follow individual categories and be notified of all posts within them.

Category	Discussions		Comments	
	Email	Popup	Email	Popup
General	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Customer Experience Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Enterprise Content Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Enterprise Information Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
EasyLink	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Specialty Technologies	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Developer Network	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Using category notifications, you can follow individual categories and be notified of posts within them. You can also specify if you want to receive pop-up notifications, email notifications or both.

After making changes to your preferences, be sure to click the **Save Preferences** button located at the bottom of the webpage so that your selections are saved.

Thank you for joining our new OpenText forum. Your questions, responses, best practices and tips shared with other members will help make this channel vibrant. We're glad you're joining us and look forward to collaborating with you online.

More information

For more information, contact your local [Customer Support](#) office.

5/29/2018

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